

Viticus Group Elects Encore Director of Operations, Heather Prendergast, Vice-President of the 2022 Board of Directors

The election marks the first time a Registered Veterinary Technician has been named to the Vice-President role.

Las Vegas, NV, March 9, 2022 – Encore Vet Group is thrilled to announce that Director of Operations, Heather Prendergast, has been elected Vice-President of Viticus Group's 2022 Board of Directors. The election marks the first time a Veterinary Technician has been named to the Vice President role on the Board of Directors in Viticus Group's 94-year history.

[Viticus Group](#) (formerly WVC) is the leading provider of world-class programming and in-depth learning opportunities for veterinary and human health professionals. Viticus Center offers state-of-the-art labs at two cutting-edge technology facilities, presenting a variety of continuing education courses and providing access to specialized surgical training for both veterinary and human health professionals. Their annual conference, which took place in Las Vegas earlier this month, showcased four days of educational opportunities for attendees, including workshops, hands-on labs, and an interactive expo hall. Attendees participated in the Board Election process, enjoying opportunities to engage with candidates throughout the conference.

Heather has spent nearly 30 years in the veterinary industry, with 20 years in small animal practice. She is a Registered Veterinary Technician (RVT), a Certified Veterinary Practice Manager (CVPM), and has her certification in Professional Human Resources (SPHR). She's a member of various organizations, including the New Mexico Veterinary Technician Association (NMRVTA), National Association of Veterinary Technicians in America (NAVTA), Veterinary Hospital Managers Association (VHMA), Vet Partners, and has served on the Pet Nutrition Alliance Board of Directors, the Fear Free Advisory Board, and Viticus Group's Board of Directors as the Veterinary Technician Director. In addition, Heather was named the 2014 NAVTA Veterinary Technician of the Year and the WVC's 2016 and 2017 Speaker of the Year. Her books, "Front Office Management for the Veterinary Team" is now in its 3rd edition, and "Review Questions and Answers for Veterinary Technicians" is now in its 6th edition.

In Heather's words, "I have attended the Western Veterinary Conference each year since 1994 as an attendee, an exhibitor, and a speaker. To have the opportunity to continue serving the organization that inspired me to further my career in the veterinary industry is an honor, yet incredibly humbling".

The industry and leadership experience that Heather brings to the Viticus Group will continue fostering its mission of providing a world-class education to veterinary professionals. Further highlighting the critical role that Veterinary Technicians play in shaping the future of veterinary medicine, Encore is proud to celebrate Heather on this exciting recognition.

Encore Vet Group partners with thriving veterinary practices to broaden our community, bring people together, and support the future of veterinary medicine. We share a commitment to bettering the lives of veterinary professionals through an expanded network of hospital partners, creating opportunities for professional development, operational growth, and clinical expertise. Our people-first initiatives drive everything that we do, evident in our groundbreaking approach to student debt relief and employee benefits. With a growing team of over 2,000 leaders, Encore is shaping the future of veterinary medicine with our unique approach to partnership and medical innovation. We welcome you to follow the journey at www.encorevet.com, and on [Facebook](#), [Instagram](#), and [LinkedIn](#).